

## Multi-Agency Working

### Introduction

There is no precise formula for multi-agency working. It is complex, challenging and significantly influenced by the local context and personalities involved. Experience shows that there are many things that can help to make it successful.



### Audience

This course is intended for all children's workforce practitioners, i.e. all staff who work with children, young people and their families.

Although this course forms part of an induction programme for new starters, it is also intended for all practitioners who want to improve their knowledge and continue their professional development.

### Objectives

This course will enable you:

- Know the background to and benefits of multi-agency working
- Know the steps to improve multi-agency working
- Understand the five stages of group development
- Learn the pre-requisites for an effective team
- Learn the interpersonal skills required to ensure effective teamwork

### Modules

This course contains the following modules:

#### Module name

Multi-agency working

### Content

Here are a few topics covered in this course:

Background | Green Paper | Legal | Effective Support | Evidence: Improving outcomes for children and families | Evidence: Benefits for staff and services | Evidence: Providing what children and families say they want | Benefits to Practitioners | Delivery of multi-agency services | Successful multi-agency working | Practical steps to improve multi-agency working | Toolkits | What is teamwork? | Why establish effective teams? | What are the advantages of teamwork? | What are the disadvantages of teamwork? | Does teamwork happen by itself? | Established Teams | Forming | Storming | Norming | Performing | Mourning or adjourning